

# **Release 2.16.12**

**Note**: If you have custom forms defined in IQX, not all new features may be available to you. Your agency custom forms are shown on Help – About.

# **New Features**

# Users

# New Sales Consultant/BD Role for Company and Contacts

Users with the new Sales Consultant role can filter contacts using the drop down visible in the Companies – Contacts Selector.

Seyname or #A/C	Code *	F	ind	Companies	Conta	cts	New	
Selection	Clients and Prosp	ects	-	IVAN	-	Expand		
Search	Contact	Job T	itle	AB				
itored Selections	•			IVAN				
stored Selections	0.00			STEVE				

Contacts can be allocated in the top right view of a Company Contact record.

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Sales	Divisio	08	in the struct	ule.			-	EContact.		Dorothy Wa	ine	8
	<b>EName</b>		Water Rock	loets;				Primary				1
Contacts	EAddre	55	101 Highw	ay Drive,	Nelson, La	incashire		Un-Subso	ribe to	Marketing		11
Contact Events	EPhone		012829991	11				Sales Cor	<b>Nutar</b>	IVAN	21 M	
Who's	Acces	unt Code						Direct Pho	ine .	016352587	43	
Interested	Invoic	e Address						Mobile				
Ranged	Alert							E-mail				
Activity Sales	State		Prospect					Direct Fax	¢			
Questionnaire	Sales	State	11-2-5725-55A					Linkedin				
Notes	Consu	start.	IVAN				•	Twitter				-
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Documents	Pales	Consultant	AR									
Stored Selections			C*	and the second second								
		Name		Status	Prim	a line i		Job Title	- Oraclas	s Consultant	Note	E -

Sales information can be viewed in a new tab in the left hand side bar.

- Who's interested records details of a User who has added the contact to their favourites view.
- Ranged Activity displays time banded data related to Contact Events, Interviews, Invoice Count and Value, Placements and Vacancies.



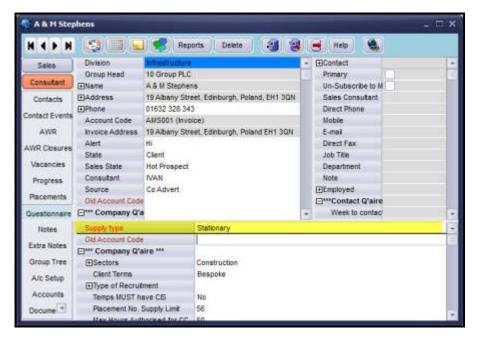
- Sales Questionnaire.
- Notes, Mailer Lists and Stored Sections are existing functionality.

This requires System Administrator set up.

# **Company Departmental Questionnaire for easier viewing**

Departmental questionnaires for companies can now be added for each department. This functionality can be used to target questions at a department level and avoid having to scroll through long lists of irrelevant questions in the normal Company Questionnaire Section.

Once set up the Questions are visible on the Company record above the normal Company Questionnaire.



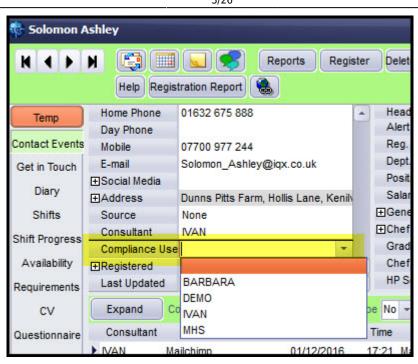
This requires System Administrator set up.

# Candidate can have a Compliance Consultant

It is now possible to assign consultants as compliance user in a Person record.

The consultant appearing in this drop down list will all have a Compliance user role of 'Can maintain Clearance/Compliance'.





This requires System Administrator set up.

## Streamlining of CV creation process

The process of replacing a CV with one created from a CV template has been streamlined by combining existing functions to improve work flow.

- In a Person Record CV select Replace CV Confirm Replace CV.
- Choose whether to keep searchable text (keeping this text allows it to be inserted into the new CV).
- CV Template view opens.

### Person Bulk Emails can be in html

It is possible to send simple html Bulk Emails with a signature and have contact events recorded against each recipient of the email.

When using the Bulk Email button on the Person Selector the email will be sent with the selected recipients BCC'd.

This requires System Administrator set up.

### Broadbean - rejected candidates can have a reason noted

When reviewing Broadbean Vacancy applications users can reject a candidate using the Reject

button. The reason for rejecting a candidate can be recorded and is displayed on the far right of the Broadbean Import view.

It is also possible to filter your application based on whether the applicant has been rejected or not using the Rejection filter.

F	Rank	nk All 💽 Rejecti		Rejection	All S		Reject	Candidate	
	App.	Time	Char	nnel Name	Imported Rejected Neither	prtListed	Email Body	Rejection Reason	Rejection Reason Date
d	01/12/2	2016 1	Broadbea	n Test Board	Neither		(Memo)		
d	02/12/2	2016 1	Jobs Cabi	net (Test Boa	rd		(Memo)	Rejected	02/12/2016

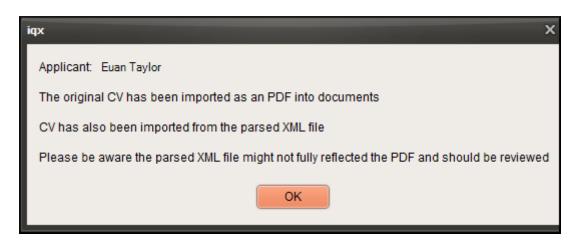
This requires System Administrator set up.

# **Broadbean - PDF CVs saved to Documents**

Broadbean candidates can submit CVs in pdf format. IQX has been updated to allow the information contained in pdf CVs to be imported into IQX.

- When a pdf CV is imported into IQX the CV text is stored in Person CV.
- The pdf CV is stored in Person Documents with a title of Broadbean CV.

As the pdf file is being converted to text some formatting may be lost so the CV text will need to be checked. Users will see the below message while importing the CV as a reminder to double check the contents of the CV text.



There is also a new tab, Broadbean, on the outlook view beneath Audit Trail that records Broadbean status of applications.



Note: The Broadbean tab will only show when an application has been sought.

Chat	
Mailer Lists	
AWR Audit	
Trail	
Audit Trail	
Broadbean	
1.	

# Availability entered via Diary can have Contact Event auto-created

Auto Contact event functionality has been extended to Availability set in Person - Diary.



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	Name		Pop	pie Ac	o'sta				Alert			_										
Contact Events	State		Cur	rrent					Reg. Dep													
Get in Touch	Availa	ble From	07/	12/2016	5				Dept. Que		onnaire											
	<b>⊞</b> Person	nal	Fen	nale 54					HP Sourc													
Diary	Home	Phone							=***Perso	on Q	'aire***											
Shifts	Day Ph	none	016	350000	012				Locatio	on Z	one	An	y Area									
Shift Progress	Mobile		070	009653	856				Emerge	ency	y Contact E	-										
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cv	Book	Confirm	n	Print	Add:					-	Availability	y	? 6	30	20	15	10	Go	Го	< >	>	
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	12 AM					Available (part days				la	iy		Holiday									
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2nd Notes	2 AM					Avail Day																
Web	3 AM					Avail Earl		-14:00														
Reference	4 AM					Avail Late			00													
Reference	5 AM					Avail No 1																
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mistory	7 AM 8 AM																					
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#### 2024/05/18 21:45



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Temp	Division	Infrastructure	-	Headline					-
		Pop'pie Aco'sta		Alert					-
Contact Events	State	Current		Reg. Departments					
Get in Touch	Available From	07/12/2016		Dept. Questionnaire					
		Female 54		HP Source					
Diary	Home Phone								
Shifts	Day Phone	01635000012		Location Zone	Any Area				
Shift Progress	Mobile	07000965356		Emergency Contact I	C				
Shint Progress	E-mail	Poppie_Acosta@iqx.co.uk		Driving Licence	Full, Clear	1			
Availability				ELanguages					
Requirements	Address	321 Newb'old Place, Wellesbourne,	•	Do not mailmerge UN	†				-
cv	Expand C	ontact Type All 🔹 Own	Тур	e No - Consultant All		- Limit To All	*	Process	?
Questionnaire	Consultant	Contact Type Date	1	Time Contact Su	ummary		Link		(-
	NAN A	vailability Notification 13/12/2016	1	4:37 Unavailability Notified	d Diary				- [
Notes	IVAN A	vailability Notification 13/12/2016	1	4:37 Availability Notified					
2nd Notes	IVAN A	vailability Notification 13/12/2016	1	4:28 Holiday Notified					
Web		hange Interview 09/12/2016		5:23 Mail Merge Letter					
Reference		D Call 09/12/2016		5:23 Mail Merge Email: tes	st				
Reference		andidate Cancel a Bo 09/12/2016		5:19 Mail Merge Email: tes					
History				5.10 Mail mongo Email. tos					

The Contact Events differentiate between Availability, Unavailability and Holidays.

If the same availability type e.g. holidays, is added consecutively only one contact event will be generated.

This requires System Administrator set up.

### All Notes views can have coloured text to show data exists

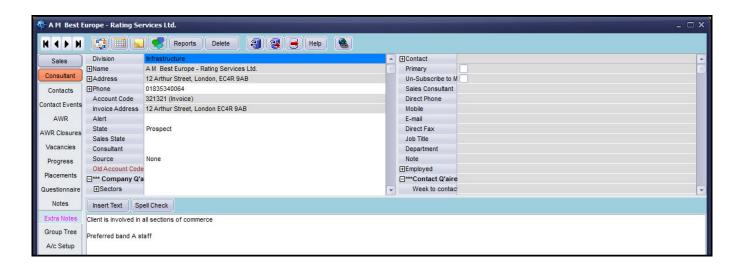
It is now possible to amended the colour of Memo type items in the left hand bar in a record. E.g. Notes, Extra Notes.

The change of colour is activated when text has been entered into that field.

This requires System Administrator set up.



3BA Ltd Element of the second se	Primary Un-Subscribe to M
New Street, Cambridge, CB1 2QT	
	Sales Consultant
3BA01 (Invoice)	Direct Phone
New Street, Cambridge CB1 2QT	Mobile
	E-mail
ospect	Direct Fax
	Job Title
	Department
one	Note
	⊡***Contact Q'aire
onstruction	Week to contac
Check	
	I New Street, Cambridge CB1 2QT ospect one onstruction



## Improved details when making a Vacancy Perm to Temp

When converting a vacancy from permanent to temporary a warning to enter Current Values for the Vacancy has been added. This informs users that Leaving the Make Temp values blank will result in no values being entered.



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Desk	<u> </u>		•
	er the Current Values blank will mean no v	the vacancy should values are entered	have.
Analysis Code	Desk Values	Current Values	
Payroll Identifier			

**Note:** If you leave the values blank it will not show on any Temp-Desks.

# Vacancy Teams can be default selection on Desktop instead of Consultant

In Desk Top, consultants can have their default view set to their Vacancy Team instead of their consultant view.

IVAN IN TEAM	4
All	1
+ Users	
Departments	
<b>H</b> Branches	
➡ Not in Use	
🗄 In Team	
DEMO IN TEAM	
WAN IN TEAM	
REGISTER IN TEAM	
STEVE IN TEAM	

This requires System Administrator set up.

### New Vacancy tab on DeskTop to show another group by state

A new tab under Current Vacancies called Tracked Vacancies can now be added to display vacancies

of a particular Vacancy state. Works in the same way that the Current Vacancies tab does.

Vacancy -	Shift	<b>Progress</b>	enhancements

This requires System Administrator set up.

In Vacancy – Shift Progress a new Fill button has been added which opens up the Fill Vacancy wizard allowing another route to booking a candidate to a vacancy.

In addition, a new column 'Our Ref' has been added along with a Hide Filled (shifts) button.

	HDates	FIO	m 30/(	0/12012		-				
Diary	Shifts from 3	0/12/2008	-	Candidate	History	Fill	Send Pack	Hide Filled		
Shifts	Date	From	То	Our Ref.	Candidate	State		Description	Reference	Re
Shift Progress	> 21/11/2016	08:00		15336 P	op'pie Aco'sta	Awaits Contact	t Day			_
AWR	21/11/2016	08:00		15336 W	/ill Barr	Awaits Contact	t Day			
Questionnaire	21/11/2016	08:00		15336 C	arson Bernard	Awaits Contact	t Day			

There is now also a visual indicator that a shift has a shortlist, this can be seen on the Vacancy – Shift where the background of the shift is coloured.



due for Callback Current Vacancies Tracked Vacancies Placements



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🏶 Temp Vaca	ancy: Labourer	for Bade	noch & Cl	ark Ltd.		_						- 0	×
HAPH		] 🥏	Reports	Search Delete	e Help	996	Switch J	lob Desc	Br	oadbean ABC	)		
Contact Events	Company	Bader	noch & Clar	'k Ltd.		-							
Chardline	Contact		el Love										
Short List	Job Title	Labou	urer										
Requirements	No. of Posts	2											
Rates	PO Number	-				3							
			11/11/2016										
Diary	Pay / Charge		/ 17.00			A TEOTE							
Shifts				d / Our Ref: TES		et: 15515							
Shift Progress	Client Departme	100	indetion? De	sino - constructi	11/11/201								
AWR	This is a test o												
	T&C's Sent												
Questionnaire	Vision Type	Daily											
Website	This is a test of	f the				-							
Placements	Shifts from 01/1	1/2016		-	Unfilled	Provisional	Confirmed	Worked	Cancelled	Send Pack L	egend		
Timesheets	Count	Placeme	nt / Rates	Candidate	Add	Fill	Confirm	Cancel	Process	Process Ca	ndidates		
Site Details	Date	From	То	Break C	andidate	Descriptio	n - Client Note	e Our Re	f. Their R	ef. Essent	ial Skill(s)	Grade	-
Web Publish	> Sun 20/11/16	08:00	17:30	60		Day -		179	920				
Miscellaneous	Sun 20/11/16	08:00	17:30	60		Day -		179	919				
miscellarieous	Sat 19/11/16	08:00	17:30	60		Day -		179	917				
Location Map	Sat 19/11/16	08:00	17:30	60		Day -		179	918				
Shift Templates	Fri 18/11/16	08:00	17:30	60 Inaya Bu	chanan	Day -		179	916				=
Vacancy Limits	Fri 18/11/16	08:00	17:30	60		Day -		179	915				
	Thu 17/11/16	08:00	17:30	60		Day -		179	913				
Documents	Thu 17/11/16	08:00	17:30	60		Day -		179	914				
Cascade Rules	Wed 16/11/16	08:00	17:30	60		Day -		179	912				
Cascaded	Wed 16/11/16	08:00	17:30	60		Day -		17	911				
Shifts Cascade	Tue 15/11/16	08:15	17:30	60		Day -		179	910				
History	Tue 15/11/16	08:00	17:30	59		Day -		179	909				
Vacancy Roles	Mon 14/11/16	08:00	17:30	60		Day -		179	907				
Sec Agency	Mon 14/11/16	08:00	16:00	60		Day -		179	908				
Rates Compliance													
Questionnaire													
Modify Screen													
Appointm													-
, appointments												•	

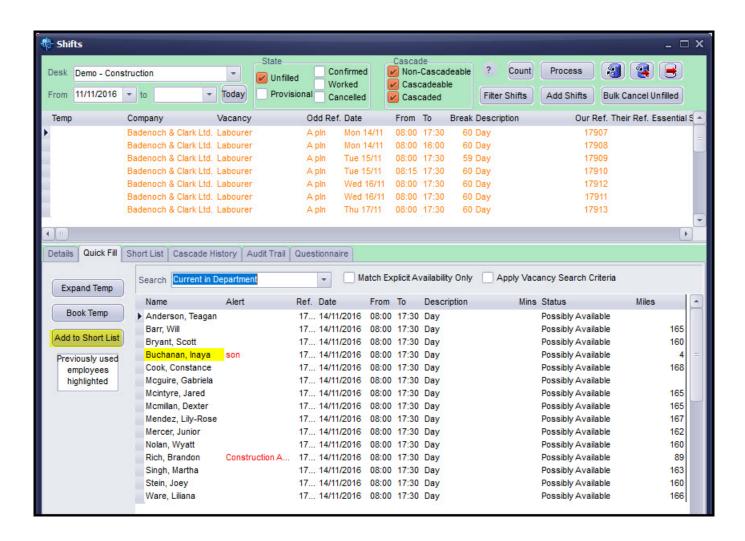
Shift shortlist can be set up from the shift screen in the temp desk.



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#### 2024/05/18 21:45

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Temp		Company	Va	cancy	Odd I	Ref. Date	From To	Break	Description	Our Ref. Th	eir Ref. Essentia	al S 🔺
•		Badenoch	& Clark Ltd. Lat	ourer	A pln	Mon 14/11	08:00 17	:30 60	Day	17907		
		Badenoch	& Clark Ltd. Lat	ourer	Apln	Mon 14/11	08:00 16	:00 60	Day	17908		
		Badenoch	& Clark Ltd. Lat	ourer	A pln	Tue 15/11	08:00 17	:30 59	Day	17909		
		Badenoch	& Clark Ltd. Lat	ourer	A pln	Tue 15/11	08:15 17	:30 60	Day	17910		
		Badenoch	& Clark Ltd. Lat	ourer	A pln	Wed 16/11	08:00 17	:30 60	Day	17912		
		Badenoch	& Clark Ltd. Lat	ourer	A pln	Wed 16/11	08:00 17	:30 60	Day	17911		
		Badenoch	& Clark Ltd. Lat	ourer	A pln	Thu 17/11	08:00 17	:30 60	Day	17913		
• [11]												•
Details	Quick Fill	Short List	Cascade Histo	ry Audit Tra	il Question	naire						
		Name		History C	onsultant	St	ate	N	lote R	ejection Reason	Entered	
		Teaga	n Anderson	± N	/AN	A	vaits Contac	t			08/12/2016 1	12
Expa	and Temp	Will Ba	Irr	÷ N	/AN	A	vaits Contac	t			08/12/2016 1	12
Sec.		Carso	n Bernard	÷ N	/AN	A	vaits Contac	t			08/12/2016 1	12
Previ	iok Temp iously used nployees											





# **Timesheet Queries - Improve notifications to Front Office**

When a query is raised by an Accounts user against a provisional timesheet popups can be sent to all users in the same tempdesk provided they do not have an Accounts role.

- Appointme	nt / Reminder 🛛 🗙
Popup Again	5 Copy Delete
At	•
Consultant	IVAN <ul> <li>Priority level</li> <li>Minutes</li> <li>Beforehand</li> </ul> <ul> <li>Minutes</li> <li>Beforehand</li> </ul>
Date / Time	Tue 13/12/2016 15:52   Recur every 0 days
Description	A Timesheet Query was created 11
Duration Links Unlink	Reminder (no duration)       0     Minutes     Hours     Days     Weeks       Company     Jenny Gunning
Other Staff	Temp - Jenny Gunning
Add Remove	Desk - Demo - Construction Created by - Ivan Baldwin Reason - Hours Timesheet - 4674 Notes -
	Created 13/12/2016 15:52 by IVAN

The existing Temp Desk queries message on Temp Desk now shows a count of Timesheet queries.

This requires System Administrator set up.

### **Improved Source Functionality**

In order to provide flexibility in naming sources for different record types (Company, Vacancy, Candidate) and providing the option to allocate sources to divisions Agency Setup – Sources have changed.

The function of sources within records has not changed.

The Reports and Validations which use vacancyclass will need ammending to use the originid table.



This requires System Administrator set up.

# Active Directory Single sign on

It is now possible to silently log into IQX using Active Directory protocols. Provided a user has the required permissions and security, setup clicking on the IQX icon will silently log the user into IQX.

Where there is an error with the Active Directory setup the login will default to a standard login dialog box.

Active Directory setup will require System Administrator/IT department set up.

# Login failures - improved explanations

More explanation has been added when connections fails. There are four different types of failure and each having different warning messages.

- When a wrong user id or password is entered the warning message will be 'Invalid username or password'.
- If a user tries to login using a defunct user login the message will be 'User is not currently authorised'.
- If trying to login to a missing database or the wrong database this warning message will appear
   'Database name incorrect or not set up'.
- Any other form of error will produce 'Database connection error' with a button for further details.

# **Colour Enhancements to Questionnaires for readability**

Questionnaires have been modified to allow the use of 60 characters in questions, choices and subchoices.

In addition, font colours can be added to the questionnaire captions in Departmental and General questionnaires. The fonts are set up by adding a colour to the furthest right column of a question.



				C	andida	ite Qu	Jesti	ionna	ire						
Questions	Add Delete Undo	# for id		Find Qu	estions	Redo	Order	F	ont Colou	ur 🛛					
Order Duestion	Question Description	Туре	Min Step Size	Units	Required	Group	Audit	Web Publish	Web View	Search Hide	Heading Answers	Expiry Behaviour	Long Description	Readonly	Font Colour
2 HPS	HP Source	Single Selection				0									255
10 HHH	***Person Q'aire***	Heading				0									0
40 LOC	Location Zone	Single Selection			<ul> <li>Image: A start of the start of</li></ul>	0									0
50 NK	Emergency Contact Details	Text				0		<ul> <li>Image: A start of the start of</li></ul>							0
60 DRI	Driving Licence	Single Selection			Image: A start of the start	0									8388863
70 LAN	Languages	Graded Selection				0								0	0

Pop'pie Ac	N 😳 🔲	tration Report	ster	Delete Search	3 3 B	-	••
Temp	Division FIName	Infrastructure Pop'pie Aco'sta	-	Headline Alert			-
Contact Events	State	Current	5	Reg. Departments			
Get in Touch	Available From			Dept. Questionnaire			
the second second second	⊕Personal     Home Phone	Female 54		HP Source			
Shifts	Day Phone	01635000012		Location Zone	Any Area		
Shift Progress	Mobile E-mail	07000965356 Poppie_Acosta@iqx.co.uk		Emergency Contact I Driving Licence	E Full, Clean		
Availability	E-mail	Poppie_Acostal@idx.co.uk		⊡Languages			
Requirements		321 Newb'old Place, Wellesbourne,	-	Do not mailmerge UN	1		
Perm	Expand C	ontact Type All 👻 Own	Тур	e No - Consultant All	- Limit To All - Pro	cess	7
Accounts	Contact T	ype Date Time		Contact Summary	Link Out	come	
Compliance	Change Intervie		a.u.,	area Lattar		100	

# Reports can be restricted to highlighted data

The multi-select functionality currently used in Mail Merge has been extended to Reports.

Select the records to be the focus of the report, select the appropriate report, choose either All records or Highlighted records, from the drop down dialogue box, and run the report. If you chose Highlighted Records the report will be run against those records and not all records in the selector screen.

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# Reports views show notes column

In the Reports view a notes column has been added so that additional information about the report can be saved. The Notes column is populated by selecting a report and clicking edit. The Notes section can be filled in the next dialogue box.

Keyname or #A/C	Code	Find	Companies	Contacts	New	Close	Help	
Selection	Open	New	Edit	Delete	Report		Locate	
Search		Report	lgnore Order	Ignore Selection		Not	es	f
Stored Selections	co selector update	company status		this is v	where you put the	description of	how the report runs (	etc.
Stored Searches	co selector update	_company_division	on 🗌					
Reports	Company AWR Ro	les by LE and Pos	sitions 🗾 🗹					
	Company Labels (	2x7) L7163	<b>~</b>					
	Company List (Ac	count Details)						
	Company List AW	R Closures	~					

🔹 Report / J	ob		_ 🗆 X
Filename	Z:\XML\co selector up	odate company status Design	
Description	co selector update co	ompany status	
Notes	this is where you pu runs etc.	t the description of h	ow the report
Sort Order			
Access Level	0	Branch	•
	Preserve Report (	Order 📄 Preserve F	Report Selection
	ок	Cancel	

### Documents checked for size on addition

Compliance and other documents can have a maximum file size set to stop over large files being saved to the database.

If an overlarge file is loaded the import is stopped and a warning message appears.



This requires System Administrator set up.

# Contact Events types can be restricted to user filter

A User's view of contact events in a record can be filtered according to their own Contact event types or all.

HIPH	Save and Close Abar	ndon Update No F	assv	vord Delete	Help	Reports 🔒	
Roles	Name	Ivan Baldwin	-	Nominal Segment (ma	in		-
No. of the State o	Keyname	BALDWIN IVAN		Report View Level	2000		
Layout Settings	Login Name	IVAN		Report Print Level	2000		
Questionnaire	Job Title	Consultant		Report Export Level	2000		
	E-Mail Address	IVAN.BALDWIN@IQX.CO.UK		Combo Box Filter	S		
Division Access	Short ID	IB		TS Query Code	A		
Department Maintenance	Template for New Use	rs 🔽		Inbox Limit	60		
Popup Escalations	Not In Use	Ō	-	Inbox Refresh Rate	15		-
Broadbean	Role Group All		Sea	arch			
Audit Trail	Group	Role Search	Criteri	ia Group Assigned E	xpires	Notes	-
Audit Itali	GENERAL Permane	nt Consultant		~		Key role: user must	
Own Audit Trail	GENERAL Temp Cor	sultant				Key role: user must	

The filter is applied in the records by selecting Yes in the Own Type drop down box in the contact events view in Company, Company Contacts and Person.

C	Expand	Contact Type All	👻 Own T	īype Ye	🔽 Consultant All 🚽 L
	Consultant	Contact Type	Date	Time	Contact Summary
•	IVAN	Mailchimp	01/12/2016	17:16	Mailchimp Subscriber
	IVAN	Sales Lead First Contact	13/09/2016	14:25	
	IVAN	Sales Lead First Contact	13/09/2016	14:07	test3
	IVAN	Sales Lead Proposal	13/09/2016	14:04	Test2
	IVAN	Sales Lead Proposal	13/09/2016	14:04	Test2

The filter will display those Contact Events matching the combo box type and Contact events without a combo box filter.

# Pop Up notification can be set in Days as well as Minutes

Pop up notifications can now be set in days as well as minutes. The maximum number of days that can be set is 21 days or 30240 minutes.



# **System Administrator**

# Setup Sale Consultant/BD Role

A new switch and role has been added to Company contacts so that Consultants can own contacts.

The role can be added in Maintenance - Users.

The Terminology can be amended in General Settings – Terminology – 111 and 112.



With the Sales consultant role contacts can be filtered using the drop down visible in the Companies – Contacts Selector.

<pre> <u>                                    </u></pre>	Code *	Find	Companies	Contacts	New
Selection	Clients and Pros	pects 👻	IVAN	- E	xpand
Search	Contact	Job Title	All		s
	•		IVAN		
tored Selections			STEVE		

Contacts can be allocated in the top right view of a Company contact record.

HAPH			Reports	Delete			😫 📑 He	lp 🔒			
Sales	Divisio	on	Infrastructure		-		<b>∃</b> Contact	Dorothy Wa	Ine		-
	<b> </b>		Water Rockets		E		Primary	Image: A start and a start			
Contacts	€Addre	ess	101 Highway Drive	, Nelson, La	ncashire		Un-Subscribe	to Marketing			
Contact Events		•	01282999111				Sales Consulta	ant IVAN		-	
Who's	Acco	unt Code					Direct Phone	0163525874	43		
Interested	Invoic	e Address					Mobile				
Ranged Activity	Alert						E-mail				
Sales	State		Prospect				Direct Fax				
Questionnaire	Sales	State					LinkedIn				
Notes	Consu	ultant	IVAN		6		Twitter				
Mailer Lists	Select	Add	Contact Tree	Person	Leave	(	Include Former	Include Temps	Include Placed		
Documents Stored	Sales	Consultan	t All 👻								
Selections		Name	Status	Prima	irv	Jo	b Title Sa	les Consultant	Note	C	1



Sales information can be viewed in a new tab in the left hand vertical tool bar.

- Who's interested records the user details of a User who has added the contact to their favourites view.
- Ranged Activity displays time banded data related to Contact Events, Interviews, Invoice Count and Value, Placements and Vacancies.
- Sales Questionnaire Sales Questions set up using Sales Question grouping -100 in Company Questionnaire.
- Notes, Mailer Lists and Stored Sections are existing functionality.

### **Setup Company Departmental Questions**

Departmental questionnaires for companies can now be added for each department. This functionality can be used to target questions at a department level and avoid having to scroll through long lists of irrelevant questions in the normal Company Questionnaire Section.

Once set up the Questions are visible on the Company record above the normal Company Questionnaire.

This is set up via Agency Setup - Departments - Select Department - Companies Button.

🏶 Maintenance - Agenc	y Setup								
Save And Close	Abandon	Update							
Branches	Add	Delete	Help						
Divisions	Questionnaires ->	Candidate	Vacancy	Placement	Reference	Timesheet	Shift	Company	
Departments	D	Dens	artment	See	rchable	Divi	ision		Anabre

	tions	Add Delete Undo		# for i	d		Find Q	uestion	is Re	lo Order	Font	t Colour					
	Question D	Question Description	Туре	Min Step Size	Units	Required	Group A	udit W	/eb Web ublish Viev		Heading Collapse	Heading Answers	Expiry Lead	Expiry Behaviour	Long Description	Readonly	Font Colour
10	n :	Supply type	Single Selection				0		OC								255
20	GP (	Group question test - date	Date				-10		OC								0
30 (	G1 (	Group question test single selection	Single Selection				-19										0
Choic	es																
	Choice IE	Choice Description	Autofill search words	s (comma	ser -	Order	Choic	e ID	Sub Choice	Descriptio	n Value	Long D	escription				
Order	_	Choice Description Office Staff	Autofill search words	s (comma	set *	Order	Choic	e ID :	Sub Choice	Descriptio	n Value	Long D	escription	1			
Order	Choice IE		Autofill search words	s (comma	set •	Order	Choic	e ID :	Sub Choice	Descriptio	n Value	Long D	escription				
Order 10 20	Choice IE	Office Staff	Autofill search words	s (comma	ser -	Order	Choic	e ID	Sub Choice	Descriptio	n Value	Long D	escription				
Order 10 20	Choice IE A B	Office Staff Stationary	Autofill search words	s (comma	ser -	Order	Choic	e ID	Sub Choice	Descriptio	n Value	Long D	lescription	L			

# Setup Candidate Compliance consultant

It is now possible to assign consultants as compliance consultant in a Person record.

This functionality is activated in General Settings – Settings 2030 – Y the new field is visible under consultant in left window of a Person view. The consultant appearing in this drop down list will all have a Compliance user role of 'Can maintain Clearance/Compliance'.

2020	octanga	Enable CV Scaren on reison Sciect	1
2030	Settings	Show Person Compliance User	Y
2040	Sattinga	Default Deakup Consultant to In Team	V

# Setup Users to use Bulk Person Emails

To grant users the ability to send bulk emails it needs to be set up in Maintenance – Users – Roles – Send Bulk Emails. Please note it requires HTTP Email to be set up or nothing is sent.

# Setup Broadbean Users in bulk

Adding Broadbean User roles to many staff can now be done using the Bulk Broadbean Details button in Maintenance – Users.

Highlight the Users who require updating. Click the Bulk Broadbean Details button and select the consultant whose details you wish to copy.

# **Setup Broadbean Rejection reasons**

The reasons that a user selects from are set up in Maintenance - Broadbean - Rejection Reason.

Save And Close A	bandon	Update					
Job Boards	Ad	bt	Delete	Defunct			
Industries		0	escription)		Sort Order	Defunct	
Locations	Incomplete	CV			10		

# Setup Auto Contact Events when Availability Entered through Diary

Auto Contact event functionality has been extended to Availability set in Person – Diary.

The Contact Event Type used for these Contact Events is set up in General Settings - Temps - 440.

The Contact Events differentiate between Availability, Unavailability and Holidays.

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If the same availability type e.g. holidays, is added consecutively only one contact event will be generated.

### **Setup Colour on Notes Views**

Using General Settings – Colours – 530 Memo Colour it is now possible to amended the colour of Memo Type items in the Outlook bar in a record. E.g. Notes, Extra Notes.

Sales	Division	Infrastructure	-	⊡Contact	
		ABBA Ltd		Primary	
Consultant	⊞Address	63 New Street, Cambridge, CB1 2QT		Un-Subscribe to M	
Contacts			2	Sales Consultant	
Contact Events	Account Code	ABBA01 (Invoice)		Direct Phone	
ontact Events	Invoice Address	63 New Street, Cambridge CB1 2QT		Mobile	
AWR	Alert			E-mail	
WR Closures	State	Prospect		Direct Fax	
	Sales State			Job Title	
Vacancies	Consultant			Department	
Progress	Source	None		Note	
Placements	Old Account Code				
Placements	E*** Company Q'a			E***Contact Q'aire	
Questionnaire		Construction	-	Week to contact	
Notes	Insert Text Sp	ell Check			

🏶 A M Best E	urope - Rating Sei	rvices Ltd.			- 0	⊐ × □
HAPH		Reports Delete 🏽 😫 😑 Help 🎕				
Sales	Division	Infrastructure	-	<b>⊡</b> Contact		-
		A M Best Europe - Rating Services Ltd.		Primary		
Consultant	Address	12 Arthur Street, London, EC4R 9AB		Un-Subscribe to M		
Contacts		01835340064		Sales Consultant		
	Account Code	321321 (Invoice)		Direct Phone		
Contact Events	Invoice Address	12 Arthur Street, London EC4R 9AB		Mobile		
AWR	Alert			E-mail		
AWR Closures	State	Prospect		Direct Fax		
AWR Closures	Sales State			Job Title		
Vacancies	Consultant			Department		
Progress	Source	None		Note		
	Old Account Code			Employed		
Placements	=*** Company Q'a			E***Contact Q'aire		
Questionnaire	€Sectors		-	Week to contact		-
Notes	Insert Text Sp	ell Check				
Extra Notes	Client is involved in a	all sections of commerce				
Group Tree A/c Setup	Preferred band A st	aff				

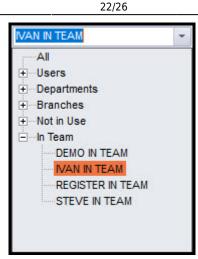
The change of colour is activated when text has been entered into that field.

# Setup Vacancy Teams as default selection on Desktop instead of Consultant

In desk top consultants can have their default view set to their vacancy teams instead of their consultant view.



Release 2.16.12



This is set up by setting General Settings - Settings 2040 - Default Deskup Consultant to In-Team - Y. Settings 1450 - Allow Vacancy Team must also be set to Y.



# Setup New Vacancy tab on DeskTop to show another group by state.

A new tab under Current Vacancies called Tracked Vacancies can now be shown to display vacancies of a particular Vacancy state.

due for Callback
Current
Vacancies
Tracked
Vacancies
Placements

Set the Vacancy state you want to display in General Settings - Settings - 2070.

If Settings 2070 is left blank the Tracked Vacancy tab is not visible.

### Setup Timesheet Queries - Improve notifications to Front Office

When a query is raised by an Accounts user against a provisional timesheet it is possible to have a popup generated which is sent to all users in the same tempdesk provided they do not have an Accounts role.

To set this up set General Settings - Temps 1070 to Y.

These pop ups will only work if General Settings - Switchable Fields - 1340 is set to 0.

2024/05/18 21:45

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The existing Temp Desk queries message on Temp Desk also now shows a count of Timesheet queries.

# Setup Improved Source Functionality

In order to provide flexibility in naming sources for different record types (Company, Vacancy, Candidate) and providing the option to allocate sources to divisions Agency Setup – Sources have changed.

Save And Close	Abandon	Update				
Divisions	Ad	ld Merg	e	Divisions Defunct		
Departments	Туре	Description	Order [	)efunct	Divisions	
Document Templates	Company	solrec3	16	Infrastructure		
	Company	Recommendation	20			
Document Types	Company	solrec2	34	Corporate,Support		
Phone Types	Company	Co Advert	45	Corporate,Infrastructure,I	nternational,Support	
Boiler Plate Text	Candidate	Existing Client	10			
	Candidate	solrec	12			
E-mail Signatures	Candidate	Advert	13			
Contact Event Types	Candidate	Internet	15			
Contact Event Outcomes	Candidate	Yellow Pages	15			
	Candidate	Recommendation	20	International, Support, Corp	oorate	
Sources	Candidate	Advert - Facebook	34	In frastructure		
Company States	Candidate	Networking	40			
Company Sales States	Vacancy	Existing Client	10			
	Vacancy	Internet	15			
Person States	Vacancy	Recommendation	20			
Vacancy States	Vacancy	Canvass Call	30			

The function of sources within records has not changed.

The Reports and Validations which use vacancyclass will need ammending to use the originid table.

# Setup Single Sign On

It is now possible to log into IQX using Active Directory protocols. Provided a user has the required permissions and security setup clicking on the IQX icon will log the user straight in to IQX without having to complete the login box.

Where there is an error with the Active Directory setup the login will default to a standard login dialogue box.

To set up IQX to permit silent login enter the required domain information into General settings – Security settings 20 and 25.

ri occurity octurige	One logar only for an asers except re		
20 Security Settings	Domains allowed to connect	iqxtest	Semicolon separated list of full DNS domain names ie iqxtest.l
25 Security Settings	The domain group IQX users are in		

Active Directory setup will require System Administrator/IT department set up.

# **Mail Chimp Enhancements**

Mailchimp have updated their API to v3.0 and from January 2017 v2.0 will not be supported by Mailchimp.

IQX has been updated to accommodate this change. Companies using Mailchimp and not using 2.16.12 should contact IQX support for assistance.

# Setup Documents checked for size on addition

Compliance and other documents can have a maximum file size set to stop oversized files being saved to the database. The maximum file sizes (in Kb) can be set in General Settings – Settings 2050 and 2060. Blank or 0 gives no limit to the maximum file size.

**Note:** Compliance documents and other documents are set separately.

If an overlarge file is loaded the import is stopped and a warning message appears.

# **Setup User Filter for Contact Events types**

A User's view of contact events in a record can be filtered according to their own Contact event type or all.

In Maintenance – Agency Set Up – Contact Event Types enter the code(s) in the Combo Box Filter column.

Save And Close	Ab	andon		Update				
Branches	1	Add		Delete	Help			
Divisions	1.00	Order	Code	Description		Email Signature (Blank for Default)	Combo Box Filter	
Departments		10 01 Co		Cold Call/Canvas Call		A		
		10	S1	Sales Lead First Contact			S	
Document Templates		11	S2	Sales Lead Proposal			S	
Document Types		12	S3	Sales Lead Signed up		1	S	
Phone Types		19	38	Confirm			A	
Filone Types		20	02	Client re Vacancy		,	A	
Boiler Plate Text		22	TS	Client send Perm Standar	d TOB		A <mark>S</mark>	Opt
E-mail Signatures		23	TP	Client Send Perm PSL TO	в		A <mark>S</mark>	
Contact Event Types		24	π	Client send Temp TOB/CO	0		A <mark>S</mark>	Opti



The enter the relevant filter codes in the User record under Combo box filters.

Report Print Level	2000	•
Report Export Level	2000	
Combo Box Filter	S	1
TS Query Code	A	
Inbox Limit	60	
Inbox Refresh Rate	15	
Extension Number		
8		-

The filter is applied in a record by selecting yes in the Own Type drop down in Company, Company Contacts and Person Record View.

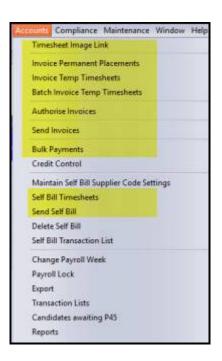
The filter will display those Contact Events matching the combo box type and Contact events without a combo box filter.

### **Accounts Colour**

In preparation for a future feature (2017) Self Billing, we have added an option to differentiate between Self Billing and standard Accounts views.

General Settings - Colours - 510 and 520 form colours can be added.

In the image below the first block is controlled by Colours – 510 and the second by Colours – 520.







# Support for DTKBarReader.dll unlimited licence

IQX has been updated to take advantage of the unlimited licence for the bar code reading dll – DTKBarReader.dll. This is useful for users of Job Runner.

