Field Codes Are Showing In a Merge Document Rather Than the Data

When opening a document template for an individual letter or mail merge, if the fields are not showing correctly, e.g. the field codes are showing instead:

Test document.

Full Name - { DOCVARIABLE app_Name * MERGEFORMAT }

Company name - { DOCVARIABLE com_CompanyName * MERGEFORMAT }

Interview date - { DOCVARIABLE prg_InterviewDate * MERGEFORMAT }

You can turn off the field codes by using ALT F9 and this will show the document with the field data showing correctly.

Test document.

Full Name - David Meredith

Company name - A M Best Europe - Rating Services Ltd.

Interview date - 24/03/2014

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