



## **IQX won't allow me to make a placement against a client**

The client status needs changing from **Prospect** to **Client**

- Make sure you are in the correct division
- Open the clients form and change the **state** field accordingly in the top left box of the client record

**Note** Depending on how IQX has been configured, it may be that only authorised staff can change this setting

See also

[Placements](#).

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