

External Credentials

Used to store credentials for integrations with external systems. Different data items will need to be completed depending on the nature of the external system. These credentials are available to be used by built-in commands like <SendEmail> or directly in Jobs.

More sensitive items are stored in the database using AES256 encryption. Once saved, only the last four characters are shown, preceded by ****. The number of asterisks is unrelated to the length of the underlying data.

When you click on New, you will be asked for the Name, the Type and a Description of the credential record you want to create. The type and description can be edited later, but the name cannot be changed subsequently, and will be used to identify these credentials elsewhere in IQX. Once you have supplied these values and clicked OK, a new form will open where the details can be entered.

SMTP

As a minimum, a name, description and a host address are required. If specified, the Email Address will be used as the SMTP Sender email, otherwise it must be specified in the <SendEmail> command. If no port is specified, 25 is assumed. User Name and Password must be specified if authentication is required. TLS can be ticked if required.

If your email provider enforces two-factor authentication, or you find that you have issues with the valid credentials being rejected, you may need to set up and use an "App" password rather than using a standard password. These passwords are created for a single purpose and are used in conjunction with the normal user name. For more information see GMail or Microsoft / Exchange / Azure / Outlook 365 Be aware that changing the "main" password on the email account can result in any "App" passwords for that account being silently invalidated, and requiring regeneration.

Microsoft Graph API

Registering IQX as an application in Azure

To use the Microsoft Graph API with IQX, you must first set up IQX as an Application in **your** Azure Active Directory using the Create Azure Active Directory application. To do this, log into **your** Microsoft Azure Portal as an **admin** user. Then select <u>Azure Active Directory</u> followed by <u>App</u> <u>registrations</u>.

Next complete the <u>Name</u> field as, for example, *IQX*, set <u>Supported account types</u> to *Accounts in this* organizational directory only and set <u>Redirect URI</u> to *Web* with <u>http://localhost</u> as the <u>URI</u>.



Granting permissions to IQX

Now go back to <u>App registrations</u> and select <u>All apps</u>. Select the App record you have just created and then select <u>API Permissions</u>. Select <u>+ Add a permission</u> and in <u>Request API permissions</u> select <u>Microsoft Graph</u>. Then configure <u>Application permissions</u> and grant <u>Mail.Read</u> and <u>Mail.ReadWrite</u> permission to the App. Finally ensure you choose <u>Grant admin consent for <your company name></u>. Your settings should look something like this:

\equiv Microsoft Azure	$\mathcal P$ Search resources, services, and docs (G+/)			F ↓ © ◎	R
Home > IQX					
 IQX ∷ A	Pl permissions 🛷 …				
Search (Ctrl+/)	🕐 Refresh 🔊 Got feedback?				
Overview					
QuickstartIntegration assistant	A Starting November 9th, 2020 end users will no longer be able	to grant consent to newly registered multitenant apps with	out verified publishers. Add MP	PN ID to verify publisher	>
Manage	The "Admin consent required" column shows the default value in organizations where this app will be used. <u>Learn more</u>	for an organization. However, user consent can be customi	ized per permission, user, or ap	p. This column may not refle	ect the value in your organization, or $$ >
 Authentication Certificates & secrets Token configuration 	Configured permissions Applications are authorized to call APIs when they are granted I all the permissions the application needs. Learn more about per		ess. The list of configured pe	rmissions should include	
- API permissions	$+$ Add a permission \checkmark Grant admin consent for \square LTD				
 Expose an API App roles 	API / Permissions name Type Descriptio	Adm	in consent requ Status		
Owners	Mail.Read Application Read mail	n all mailboxes Yes	🥑 Grar	•••• nted for (LTD ••••	
Roles and administrators	Mail.ReadWrite Application Read and w	rite mail in all mailboxes Yes	🤡 Gran	nted <mark>for LTD ••••</mark>	

Setting up authentication for IQX

Choose <u>Certificates and secrets</u> from the right hand menu. Choose <u>Add a client secret</u>, give it a description and choose *Never* under <u>Expires</u>. Select <u>Add</u> and copy the displayed Secret into the **Client Secret** field in IQX and then click on **Save & Refresh**.

Then back in Azure, choose <u>Authentication</u> from the right hand menu. The screen should look something like this:

	iqx	
2024/05/09 09:55	3/3	External Credentials
\equiv Microsoft Azure		E 🖟 🗘 🌣 O
Home >	<i>☆</i> …	
Search (Ctrl+/) Overview Quickstart Integration assistant	 ≪ ¹ Delete ⁽¹⁾ Endpoints ¹ Preview features (1) Got a second? We would love your feedback on Microsoft identity platform (previously Azure AD for developer). → > Essentials 	
Manage Branding & properties Authentication Certificates & secrets	Display name : IQX Client cred Application (client) ID : ac34e4i 1f22d Redirect UI Object ID : 355238 b54f8e Application	RIs : <u>Add a Redirect URI</u>
 Token configuration API permissions Expose an API App roles Owners 		

Now select and copy the <u>Application (client) ID</u> into **Client ID** in IQX, and <u>Directory (tenant) ID</u> into **Tenant ID** in IQX. Then click on **Save & Refresh**

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