Print a report

refers to:
person selector → reports tab
desktop form → reports tab
vacancies form → reports tab
temp desk form → reports tab
progress form → reports tab
placements form → reports tab
contact events form → reports tab

Open the selector screen where the report is located, choose some records to report on, or use a stored selection. In this example we will use the Person selector, 'Person Details (Basic)' report.

- Open the Person selector screen, type **A** in the **Keyname** box and click **Find**.
- Use the search criteria to filter the records by **Registration Date**, input a date range and click on **Search**. A list of people who's surname begins with 'A', and who's 'Registration Date' is between the date range is displayed.
- Assuming you have the required **Rights**, click on the Reports tab, scroll down to the report, highlight and click **Open**.
- Sometimes you are prompted for parameters, if so enter them and the report will output to the screen. You can now print the results to your local printer, however you may also **Print To File**. In other words, you can send the result set to a third party by email or disk media.
- Click on print in the usual manner, but select the tick box option **Print to File**. Select the **Type** of file extension required, XLS for Excel, PDF for Adobe, RAF for Archive, TXT for Text, WK1 for Lotus, WQ1 for Quattro and BMP for Graphic.
- On the right of the **Where** box are 3 small dots, click here and point this to a convenient destination to store the file created, click save and the results set file will be output there. You can attach this file to an email or copy to a disk and export.

Known Issue with Terminal Services use:

On later versions of windows server 2016 and upwards the call for getting the default printer has changed. Older applications then struggle to get the correct default printer and sometimes default to something that you wouldn't expect. To correct this **a system administrator/IT admin** must make the following change in **local computer policy** or in **group policy**:

Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host > Printer Redirection > Use Remote Desktop Easy Print printer driver first (set to disabled)

or create and run this vb script as a user login script if the above doesn't work:

```
Option Explicit
On Error Resume Next
Const HKCU = &H80000001
Dim strComputer, objReg, strOrigPath, strNewPath, arrKeys, strKey,
```

```
strPrinter

strComputer = "."
Set objReg = GetObject("winmgmts:{impersonationLevel=impersonate}!\\" & _
strComputer & "\root\default:StdRegProv")
strOrigPath = "Software\Microsoft\Windows
NT\CurrentVersion\Windows\SessionDefaultDevices"
strNewPath = "Software\Microsoft\Windows NT\CurrentVersion\Windows"

objReg.EnumKey HKCU, strOrigPath, arrKeys
For Each strKey In arrKeys
   objReg.GetStringValue HKCU, strOrigPath & "\" & strKey, "Device",
strPrinter
   If strPrinter <> vbNull Then
    objReg.SetStringValue HKCU, strNewPath, "Device", strPrinter
   End If
Next

Set strComputer = Nothing
Set objReg = Nothing
Set strOrigPath = Nothing
Set strNewPath = Nothing
Set arrKeys = Nothing
Set strKey = Nothing
Set strPrinter = Nothing
```

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