Contact Events due for Callback

Refers to:
Desktop form → Contact events for Callback
Contact events → Callback By

(Callback is synonymous with “return phonecall” or “reply by email”)

This tab shows the **Contact Events** which, when originally made, have been marked for Callback on a particular date, for whoever is selected in the Drop Down list box.

Select a Contact Event and click the Make Contact Event button (Top menu) to create a new Contact Event for that person. The new event is populated with the same links.

When an Event has been dealt with, tick the **Done** check box and the Callback date will be deleted. **Update** will refresh the screen.

Go to the **Person** or **Company** records from the relevant buttons. **Process** can be used for reporting on the current selection.

Back to Online Users Guide
Back to Desktop

From:
https://iqxusers.co.uk/iqxhelp/ - **IQX**

Permanent link:
https://iqxusers.co.uk/iqxhelp/doku.php?id=ug5-5

Last update: **2017/12/01 16:35**