How to write a letter to one person

1. Select the Recipient on the selector or on the form.
2. Open a **Contact Event** using **F2** or the button.
3. Select the **type** and enter a **Summary**.
4. Click **Write Letter**.
5. Select the Template to use as the base for your letter.
6. Click **Create** and MS Word is opened with the letter Template waiting to be completed.
7. Standard and specific Fields including Recipient Name, Address, Salutation etc. can be inserted through **File → Insert Fields**. Drag the field onto the letter and it will go to where the cursor is.
8. It can be printed or emailed from **File** menu.
9. An envelope can be printed in C4, C5 or DL formats.
10. Summary information can be added.
11. If the letter is saved it will appear on the **Letter Tab in read-only form but it can be re-printed with the** Edit/Print Letter** button and edited if, Contact Event editing is allowed.

Back to Online Users Guide
Back to Contact Management