



Temp Desk

If you are a Temp consultant, this view is where you will spend most of your time. Almost everything can be done from this view in relation to Temp vacancies.

Position	PO Ref	Company	Miles	Monday 04/07/2022	Tuesday 05/07/2022	Wednesday 06/07/2022	Thursday 07/07/2022	Friday 08/07/2022	Saturday 09/07/2022	Sunday 10/07/2022
Class 1		10 Group PLC			1P	1P	1P	1P		
Delivery		A & M Stephens								
Class 1		ABC Contract Serv								
Driver		ABC Contract Serv		1U	1U	1U	1U	1U		
Driver		ABC Contract Serv								
HGV		ABC Contract Serv								
Class 2		Altonby Limited					3U	3U	3U	3U
Delivery		Amec Services Ltd								
Delivery		Bordens		1P	1P					
HGV		Bordens								
TEST		Bordens								
Delivery		Eden Brown Ltd								
Driver		Eden Financial Ltd								
7.5		Habstead Group PLC								

Vacancies

The Temp Desk will automatically open on the Consultants default Temp desk. You can select a different Temp desk from the drop down menu in the top left of the window. From this tab there are several things you can do:

- Expand the Vacancy
- Add a new Vacancy
- Search for a Vacancy by the Company/Client name
- Add shifts to existing Vacancy
- Fill shifts for vacancy
- Confirm shifts - this will also send out a notification if you have one set up.
- Copy shifts
- Access the Timesheet for a candidate

You can also filter the Vacancies by those that have Shifts in the week, are in a Current, or have unfilled shifts in the week.

Temps

In this tab you can view all the Temps for your selected desk, and see what vacancies they are booked into. If you right click on the cell a small window will popup showing you more details about



the booking. You can access the Person record and the Vacancy record from here by clicking on the option.

The screenshot shows the 'Temp Desk' application. At the top, there's a header with 'Desk' (Industrial Drivers), 'View' (Weekly Shift), 'Year' (2022), 'Week' (14), and 'Ends 10/07/2022'. Below this is a sidebar with a tree view containing 'Vacancies', 'Temps', 'Availability', 'Placements', 'Vacancy', 'Shifts', 'Timesheets', 'Cascades', 'AWR Temps', 'AWR', 'Checking', and 'TS Query Log'. The main area has a table with columns: Temp, Licences, Distance, Monday 04/07/2022, Tuesday 05/07/2022, Wednesday 06/07/2022, Thursday 07/07/2022, and Friday 08/07/2022. A dropdown menu is open for 'Bilal Aguilar', showing options: 'Monday 04/07/2022', 'Courgette Polinator, S J Berwin Llp', and 'Available at time'. A red arrow points to this dropdown.

Other actions you can perform from this tab are -

- Enter Availability or Unavailability
- Enter Holidays
- Add shifts
- Book Shifts
- Confirm Shifts
- Access the Timesheet

If enabled by your Agency, you can also set the distance in miles from the postcode (vacancy)

Availability

This view shows you the Candidates Availability, Unavailability and Holidays on your chosen desk. You can view the next month or the previous month. You can also change the candidates status, filter by has availability and NOT working this week. You can also expand the Candidates record from this tab.



The screenshot shows the 'Temp Desk' interface. At the top, there are filters for 'Desk' (Healthcare), 'View' (Weekly Shift), 'Year' (2019), and 'Week' (45). It also shows 'Ends 09/02/2020' and buttons for 'Go to Current', 'Make Current', 'Process', and 'Upd'. Below these are search and filter options, including 'Search', 'Expand', 'NOT Working this week', 'Has Availability', 'Count', 'Candidate Status' (All), 'Filter', and 'Departments' (Health). The main table lists candidates with columns for Name, Miles, and days of the month (Feb 1-26). A context menu is open over the cell for Ezekiel Ali on Feb 6th, showing options: 'Thursday 06/02/20 - Available - 07:00 to 18:00', 'Thursday 06/02/20 - Available - 07:00 to 18:00', 'Add Day Availability', 'Add Day Holiday', 'Add Day Unavailability', 'Book Shift', 'Confirm Shift', and 'Enter Timesheet'.

Name	Miles	Feb 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
Angel Acevedo																											
Malik Aguirre																											
Simon Alderman																											
Ezekiel Ali				A	A	A	A	A																			
Woody Allen																											
Ela Alvarez				U	U	U	U																				
Philippa Alvarez																											
Lana Andrade																											
Rose Baird				A	A	A	A																				
Macie Baker																											
Lawson Ballard																											
Henri Barker				A	A	A	A																				
Mollie Barrera																											
Isabelle Barrett				A	A	A	A																				

By right clicking on any populated cell, a new window will pop up giving you more details. From this window you can also add Availability, Unavailability and Holidays. Book shifts, confirm shifts and access the timesheet.

Placements

refers to:

temp desk form → placements tab

This is where you manage your group of placed candidates. All contacts can be made and recorded from this view.

In order to save entry time a Placement is not required until a first Timesheet is Completed – IQX takes care of it in the background. This means that looking at the Placement list does NOT show who is working in the week.

If a Placement is needed because a Temp is getting different rates to the Vacancy then from the Vacancy it is possible to early-create the Placement **from the shift view** by clicking the **Placement/Rates** button. **Do not** use the normal method of adding a Placement as it will not see the shift links.

2.22.2+ If set up by your system administrator unavailability entered for a contract temp the reason is now visible on the Placements, Timesheets and Availability views.



Shifts

When you click on this tab a new window will open detailing all the shifts for the week on your selected desk. From here you can view each shift in more detail > move the arrow to the shift and all the details will be in the bottom section of the window. You will see several buttons to the left of this section detailing all the tasks you can carry out from this view. This includes, filling shifts, expanding the vacancy, cancelling shifts, expanding the Temp record, cascade, expanding the timesheet, confirm, move shift.

The screenshot shows the 'Shifts' window in the Temp Desk application. The window has a sidebar on the left with various tabs: Vacancies, Tempa, Availability, Placements, Vacancy, Shifts (selected), Timesheets, Cascades, AWR Temps, AWR Checking, TS Query Log, Expiry Dates, Compliance, and Reports. The main area displays a table of shifts for the week of 28/11/2022 to 04/12/2022. The table has columns for Temp, Company, Vacancy, Cancel Shift details, Date, From, To, Break, Description, Our Ref, and Their Ref. The data rows show shifts for Charlie Byrd, Grayson Brown, and Chris Cross. Below the table, there is a 'Details' section with buttons for Fill, Expand Vacancy, Cancel, Expand Temp, Cascade Now, Expand Timesheet, Confirmation, and Move Shift. The details section also includes a table for shift details, including State, Temp, Company, Vacancy, Cancel Shift details, Date, From, To, Break, and Description.

Temp	Company	Vacancy	Cancel Shift details	Date	From	To	Break	Description	Our Ref	Their Ref
Charlie Byrd	10 Group PLC	Class 1		Mon 28/11	06:00	17:30	60	Day	26521	
Charlie Byrd	10 Group PLC	Class 1		Wed 30/11	18:00	06:00	60	Night	26522	
Grayson Brown	10 Group PLC	HGV		Fri 02/12	18:00	06:00	60	Night	26537	
Chris Cross	10 Group PLC	HGV		Sat 03/12	18:00	06:00	60	Night	26536	

State	Temp	Company	Vacancy	Cancel Shift details	Date	From	To	Break	Description
Provisional	Charlie Byrd	10 Group PLC	Class 1		Mon 28/11	06:00	17:30	60	Day

On the main window you can filter the shifts to narrow down what you are looking for. Add shifts and bulk cancel any unfilled shifts

Timesheets

This is where you can view your timesheets, create timesheets or add new ones. You can also directly access the Vacancy Record and Person's Record by clicking the corresponding buttons in the top bar menu. By expanding up the timesheet you can complete it ready for invoicing.



Number	Batch + PO Ref	Paid to - Ref and Name	Temp Desk	Payroll No.	Temp	Account Code	Company	Position	Comment	Dispatch Date	Dispatch Method
8885	0 -	Exchequer Solutions	Industrial Dr	50289	Lolly Cherry	513	Alkenby Limited	Class 2			
8872	0 -	Exchequer Solutions	Industrial Dr	50292	Made Call	ABC001	ABC Contract Services Ed	HGV			
8884	0 - 23		Industrial Dr	50295	Chris Cross	1010101	Bardens	Delivery			
8886	0 -		Industrial Dr	50295	Jack Frost	ABC001	ABC Contract Services Ed	Driver			
8887	0 - 3022		Industrial Dr	000340	Charlie Byrd	11	10 Group PLC	Class 1			
8880	0 -	Exchequer Solutions	Industrial Dr	50290	Made Call	EDE01	Eden Brown Ltd	Delivery			

AWR Temps & AWR Checking

The Temp Desk has two new views - AWR Temps and AWR Checking. These have to process a LOT of information so can be slow to load.

AWR Temps

This view shows the current roles for the Temps registered with the desk.

The default view is to check the roles that have 11 weeks of qualification. This can be changed to look at less weeks of qualification or to look at the gap since the last timesheet.

After six weeks of gap, the role reverts to Unqualified State with a Qualifying count of 0.

Applicant	AWR Status	Linked	Company	Job Title	Weeks	Gap	Grade	Speciality	Rates
Kevin Drummond	AWR Appli...	☒	AWR Applies	Secretary	4	3			Y
Stuart Humphries	AWR Appli...	☐	AWR Applies	ASA Test	1	4			
Simon Jones	AWR Appli...	☐	AWR LK2 Applies	Secretary	6	0	L		Y
Rob McAllister	AWR Appli...	☐	AWR Applies	Secretary	3	0			Y
Rob McAllister	AWR Appli...	☐	AWR LK1 Applies	pa	3	0			
Rob McAllister	AWR Appli...	☒	AWR LK2 Applies	PA	6	0			Y

The example is showing candidates with at least one week's qualifying but in practise it should be used to see who is coming up to qualifying to ensure all the details are set up and correct.

The Show Weekly Details button will list the events that count towards qualifying and pausing the gap. Other Agency Work can also be entered from here - **make sure to choose the correct role that it is to be entered for before clicking the button.**

AWR Checking

This view shows the AWR information for Companies, Vacancies and AWR Roles (which can encompass several Placements). You can filter to just one type. The dates refer to the checked date and information can always be updated from this view.



Temp Desk											
Desk		View		Year		Week					
AWR Contract New		Weekly Contract		2011		34		Ends 27/11/2011 (Current)			
								Process		Update Close Help	
Vacancies		Expand		Placement		Applicant		Gap or Qual		Qual	
Temps								Wks >= 1		Other Agency Work Report Show Weekly Details	
Placements		Applicant		AWR Status		Linked		Company		Job Title	
Timesheets		Kevin Drummond		AWR Appli...		☒		AWR Applies		Secretary	
AWR Temps		Stuart Humphries		AWR Appli...		☐		AWR Applies		ASA Test	
AWR Checking		Simon Jones		AWR Appli...		☐		AWR LK2 Applies		Secretary	
		Rob McAllister		AWR Appli...		☐		AWR Applies		Secretary	
		Rob McAllister		AWR Appli...		☐		AWR LK1 Applies		pa	
		Rob McAllister		AWR Appli...		☒		AWR LK2 Applies		PA	

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