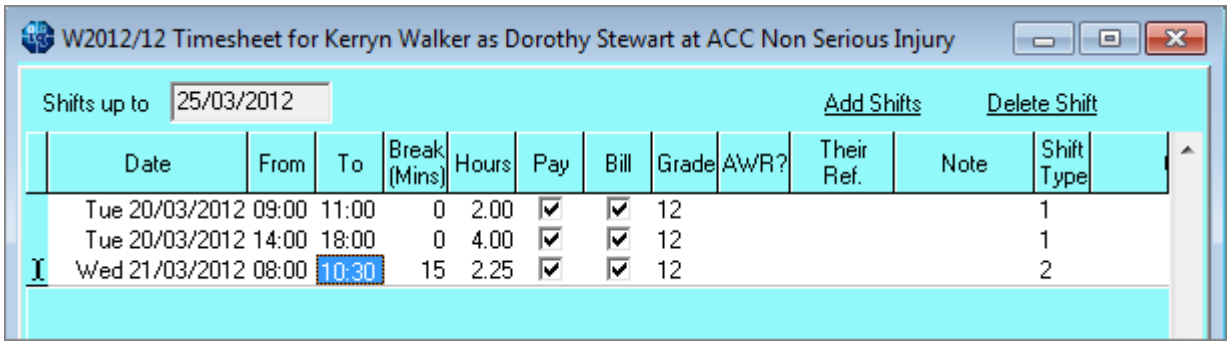
Completing Timesheets - hints for problems

Shifts not for correct time



The start and end time and the break minutes can be edited to match the timesheets - and keep an accurate record in the database.

It is possible in the Vacancy Diary view to adjust shifts with the mouse - which is a good way to change a morning shift to an evening shift for example.



Put the mouse on the TOP coloured line of the shift to move the WHOLE shift to another time, hold down and drage to the correct start time. The length of the shift will remain the same.

Put the mouse on the BOTTOM coloured line of the shift to extend or shorten the time. (Use the number buttons on the top right to show the day in 60, 30, 20 etc minute slices.)

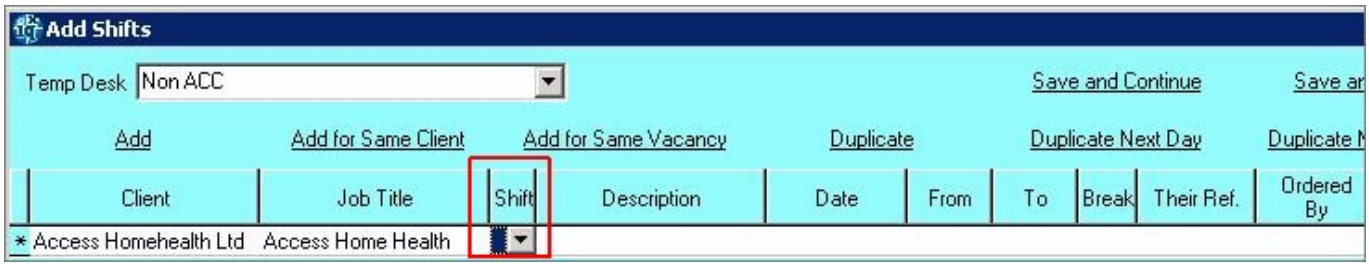
You can also can right click on a shift and select **Edit Details** to alter by entering an exact time.

Missing Shifts

The quickest way to add a missing shift fully is to start on the Temp Desk Timesheets view.

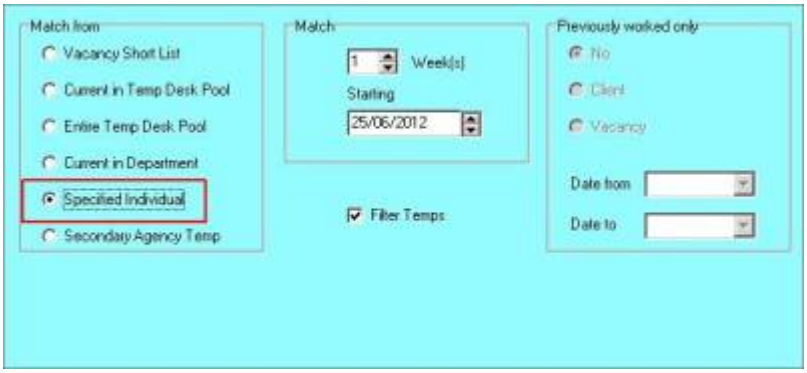


Select the line of the provisional timesheet then click the **vacancy** button. The vacancy opens on the Shifts view. Use **Ctrl + Add Shifts** to open Grid.



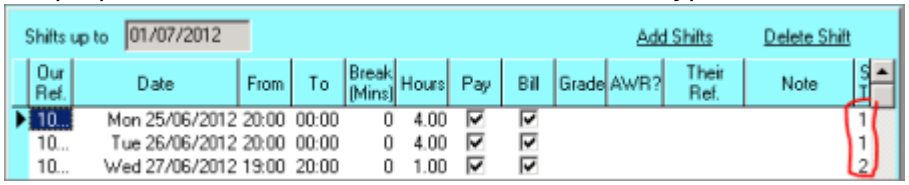
Select the shift type and enter date, times and break minutes. Use the **Duplicate** button to help add further. Click **Save & Fill** or **Save & Close** then **Fill Shifts**

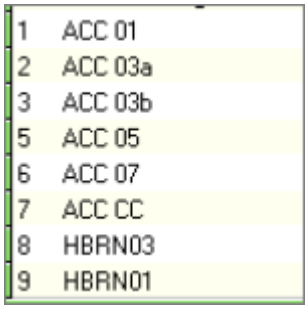
Choose **Specified Individual** for filling the shift and enter the keyname to find then book.



The existing Provisional timesheet will find the new shifts when reopened.

ACC Timesheets The script to create lines work on the TYPE of the shift → If a proper shift has been entered there is a shift Type code on the right.





If there is a missing shift, you can use the **Add Shifts** button to add a shift - if you ENTER a type using the drop down then the script will create the expected line on the next page.



No Units in the Pay Lines

There is a mismatch between the Rates Scheme and the Candidate match it is looking for - usually the Candidate's Grade. Perhaps the Candidate has not been coded to hve the grade - inform Compliance to set code the candidate's skills and then the match will happen. Or perhaps the Scheme does not have lines that cover the grade - inform the Section Manager to correct the scheme and then the match will happen.

===== How to save Override Pay Rates for future Timesheets for this Candidate/Vacancy combimation.

From:
https://iqxusers.co.uk/iqxhelp/ - **IQX**

Permanent link:
https://iqxusers.co.uk/iqxhelp/doku.php?id=quick_guides-8&rev=1367322656

Last update: **2017/11/16 21:57**