IQXAnywhere Subscription Services Pricing Plan

IQXanywhere is Software as a Service (SaaS) provided by IQX Limited.

IQXanywhere is priced per User, per calendar month. Payment is by Direct Debit or recurring Credit Card authority.

IQXanywhere User Subscriptions

- Paid monthly in advance.

Initial Set-Up Charge

- The IQXanywhere initial set-up fee applies to all new Subscriptions and covers all training, configuration, customisation and assistance that setting up requires - this will be determined after consultation with you, the Client.

Additional Cost Options

Dedicated Database

Provides two dedicated servers, a Database server and a warm standby server, plus backups and long-term Amazon S3 archive

- Costing are on a monthly basis
- One time setup cost which overs cost of server build
- SAP SQLA 4 Processor Core licence

Enhanced Support Services

- This is on a per user basis and applies to all a Subscriptions.

Additional Storage provision

Covers primary storage, stand-by storage and long term S3 archive, where IQXanywhere Data Storage Fair Use policy is exceeded.

- There is a monthly fee based on Database size.

All charges listed are exclusive of VAT or other relevant taxes.

Principles of charges

- User subscriptions are not cancelled or refunded, they continue to be valid until their expiry date*.
- All subscriptions expire at the end (23:59) of the last day of a calendar month.
- Subscriptions are automatically renewed, billed and charged for on their expiry dates, unless previously cancelled.
- Prices will not change during the current term of a subscription - i.e. before its current expiry date.
- A notice will be sent by email to each Client in the first week of each calendar month showing the subscriptions , renewals and charges expected at the month end. Notice of subscriptions not to be renewed must be given before the 16th of the month, otherwise renewals will be automatic. Cessations requested after the 15th will be applied in the following month. Notices will be sent out even if no charge is due that month e.g. because all subscriptions have been purchased with 12 month's advance payment.
- Each user subscription is tracked separately, a given Client may have licences with varying expiry dates. If the subscription count is reduced, then the soonest expiring subscription are marked for non-renewal.
- If a monthly subscription is purchased before the 16th of a month, then the expiry date will be the end of the current month and the amount billed will be the *pro rata* amount (calculated as remaining days in the month (including the day of purchase), divided by the total number of days in the month, multiplied by the full monthly fee. e.g a subscription purchased on 02/02/2024 will expire 23:59 29/02/2024 and be charged at 28/29ths of the full monthly price.
- If a monthly subscription is purchased on or after the 16th of a month, then the expiry date will be the end of the following month and the amount billed will be the *pro rata* amount (calculated as remaining days in the month (including the day of purchase), divided by the total number of days in the month, multiplied by the full monthly fee, plus the full monthly fee for the following month. e.g a subscription purchased on 16/03/2024 will expire 23:59 30/04/2024 and be charged at 1 + 16/31sts of the full monthly price.
- Twelve month advance payment subscriptions run for one year from the last day of the month of purchase, so that users are charged for a full year plus the balance of the current month. e.g. licence purchased on 09/05/2024 will expire 23:59 31/05/2025 and be charged at 1 + (1/12 * 23/31) of the twelve month price.

* *The only exception to this is where a Client's subscriptions are cancelled owing to a breach of the IQXanywhere Subscription Services Agreement, in which case the terms of the agreement apply.*

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