Other FAQ's

1. Why can’t I delete a contact event?
2. I need some more ‘candidate sources’ adding.
3. I want to do a mail shot to a selection of my clients. How do I go about this?
4. When building a search in IQX, you can put the criteria on the left or the right hand side of the screen. What is the difference?
5. How do I build a search in IQX that has TWO (or more)variables? I.e. they can be a Social Worker in children/family OR Elderly, and they can live in EITHER Herts, Beds or London?
6. I want to add to/delete from/change the list of contact event “types” in IQX
7. When opening a letter from template, the toggle field codes are showing
8. Spell check does not seem to be working on my contact events.
9. Email signature format is adding extra spaces

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