Other FAQ's

There is a feature that will be useful for our agency but cannot see it on IQX.

Why Can't I delete a contact event? I need some more 'candidate sources' adding.

- Speak to your system administrator. See also Agency Setup, Sources

I want to do a mail shot to a selection of my clients. How do I go about this?

When building a search in IQX, you can put the criteria on the left or the right hand side of the screen. What is the difference?

How do I build a search in IQX that has TWO (or more)variables? I.e. they can be a Social Worker in children/family OR Elderly, and they can live in EITHER Herts, Beds or London?

I want to add to/delete from/change the list of contact event "types" in IQX

When opening a letter from template, the toggle field codes are showing

Spell check does not seem to be working on my contact events.

Email signature format is adding extra spaces

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