Other FAQ's

- There is a feature that will be useful for our agency but cannot see it on IQX.
  - It may be that the feature is not set up or switched on, or the feature was introduced in a more recent version of IQX than your agency is currently using. Speak to your System Administrator for further information. See New feature and changes list for list of new features and the IQX version they are released in.
- Why Can't I delete a contact event?
- I need some more 'candidate sources' adding.
  - Speak to your system administrator. See also Agency Setup, Sources
- I want to do a mail shot to a selection of my clients. How do I go about this?
- When building a search in IQX, you can put the criteria on the left or the right hand side of the screen. What is the difference?
- How do I build a search in IQX that has TWO (or more)variables? I.e. they can be a Social Worker in children/family OR Elderly, and they can live in EITHER Herts, Beds or London?
- I want to add to/delete from/change the list of contact event "types" in IQX
- When opening a letter from template, the toggle field codes are showing
- Spell check does not seem to be working on my contact events.
- Email signature format is adding extra spaces

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