



Other FAQ's

- There is a feature that will be useful for our agency but cannot see it on IQX.
 - It may be that the feature is not set up or switched on, or the feature was introduced in a more recent version of IQX than your agency is currently using. Speak to your System Administrator for further information. See [New feature and changes list](#) for list of new features and the version they are released in.
- [Why Can't I delete a contact event?](#)
- I need some more 'candidate sources' adding.
 - Speak to your system administrator. See also [Agency Setup, Sources](#)
- [I want to do a mail shot to a selection of my clients. How do I go about this?](#)
- [When building a search in IQX, you can put the criteria on the left or the right hand side of the screen. What is the difference?](#)
- [How do I build a search in IQX that has TWO \(or more\) variables? I.e. they can be a Social Worker in children/family OR Elderly, and they can live in EITHER Herts, Beds or London?](#)
- [I want to add to/delete from/change the list of contact event "types" in IQX](#)
- [When opening a letter from template, the toggle field codes are showing](#)

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