Other FAQ's

- There is a feature that will be useful for our agency but cannot see it on IQX.
  - It may be that the feature is not set up or switched on, or the feature was introduced in a more recent version of IQX than your agency is currently using. Speak to your System Administrator for further information. See New feature and changes list for list of new features.
- Why Can't I delete a contact event?
- I need some more 'candidate sources' adding.
  - Speak to your system administrator. See also Agency Setup, Sources
- I want to do a mail shot to a selection of my clients. How do I go about this?
- When building a search in IQX, you can put the criteria on the left or the right hand side of the screen. What is the difference?
- How do I build a search in IQX that has TWO (or more)variables? I.e. they can be a Social Worker in children/family OR Elderly, and they can live in EITHER Herts, Beds or London?
- I want to add to/delete from/change the list of contact event "types" in IQX
- When opening a letter from template, the toggle field codes are showing

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