**I can’t place someone as it states they’re already working, even though on the ‘diary’ view in the temps screen they are not down as working anywhere else.**

You’ve placed a person, and have actually unselected the **concurrent or shifts** on one of the temp’s placements:

- Open the **Temp's details** form
- Go to the **availability** tab
- You should find lots of **W**
- Go to the placement tab
- Open the first placement and scroll through them until you’ve found one that doesn’t have **concurrent or shifts** selected.
- Select **concurrent or shifts**
- Save and refresh.

See also
Placements.

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